

Travel Insurance Voucher Redemption – Terms & Conditions

Revo Financial Pte. Ltd. ("Revo Financial") is offering the following promotion(s) (the "Promotion") subject to the Terms and Conditions set out below. By participating in the Promotion and/or redeeming any reward, the policyholder and/or recipient agrees to be bound by these Terms and Conditions.

Promotion Period:

This Promotion is valid only for eligible travel insurance policies successfully purchased between 22 December 2025 and 31 December 2025. Both the first day (22 December 2025) and the last day (31 December 2025) are included in the Promotion Period, and policies purchased on these dates are eligible. (the "Promotion Period"). Policies purchased outside the Promotion Period shall not qualify, notwithstanding that the travel period or policy expiry may fall after the Promotion Period.

Promotion Mechanics

Qualifying Criteria (Per Policy)	Reward
Minimum qualifying spend of S\$50	S\$20 FairPrice vouchers
Minimum qualifying spend of S\$150	S\$50 FairPrice vouchers

Redemption Period:

The Redemption Letter must be redeemed within thirty (30) days from the date of issuance, unless otherwise stated. Failure to redeem within this period will result in the Redemption Letter being deemed expired and void.

These Terms and Conditions ("T&Cs") govern the voucher redemption promotion (the "Promotion") offered in connection with eligible travel insurance policies purchased via Carousell's designated email link. By participating in the Promotion and/or redeeming the voucher, the policyholder and/or recipient agrees to be bound by these T&Cs.

1. Eligibility

1.1 The Promotion is strictly applicable only to policyholders who have successfully purchased an eligible travel insurance policy via Carousell's official email link.

1.2 Policies purchased through any other channel, link, platform or source shall not be eligible. Both the policyholder and insured persons under such policies shall be disqualified from the Promotion.

2. Voucher Issuance

2.1 A voucher redemption letter (the "Redemption Letter") will be issued to eligible policyholders only.

2.2 The Redemption Letter will be sent via email to the policyholder's registered email address within 14 days after the end date of the insured travel period.

2.3 Revo Financial reserves the right to verify eligibility and may withhold issuance of the Redemption Letter if eligibility criteria are not met.

3. Redemption Mechanics

3.1 Redemption must be made in person at the following physical location only:

1 Kung Chong Road, #02-00, Singapore 159139.

3.2 The original Redemption Letter bearing Revo Financial's official company stamp must be presented at the point of redemption. Copies, screenshots or altered versions will not be accepted.

3.3 Failure to present a valid and original Redemption Letter will render the redemption invalid.

4. Validity and Expiry

4.1 The Redemption Letter is valid only for redemption within Singapore.

4.2 The Redemption Letter is denominated in Singapore Dollars and is valid for one (1) single transaction only.

4.3 The Redemption Letter expires at 2359 hours on the expiry date stated therein.

4.4 Redemption must be completed by the stated expiry date. No extensions, replacements or revalidation will be entertained under any circumstances.

5. Restrictions

5.1 The Redemption Letter is not refundable, not exchangeable for cash, credit or any benefit in kind, and cannot be replaced if lost, damaged, expired or voided.

5.2 The Redemption Letter will not be accepted if it is obtained from unauthorised sources or transferred without approval.

5.3 Any misuse, tampering or forgery of the Redemption Letter may constitute a criminal offence under Singapore law, and Revo Financial reserves the right to report such matters to the relevant authorities.

6. Data and Consent

6.1 By redeeming the voucher, the recipient consents to the collection, use and disclosure of their personal information by Revo Financial for purposes relating to the Promotion, redemption administration and related communications, in accordance with applicable data protection laws.

7. Liability Disclaimer

7.1 Revo Financial shall not be responsible or liable for any claims, demands, losses, damages, costs, expenses or liabilities of any kind arising from or in connection with any transaction, product or service provided by Revo Financial or any third party in relation to the voucher.

7.2 Revo Financial excludes all liability for any indirect, incidental or consequential loss arising out of or in connection with the Promotion.

Revo Financial is not liable for any indirect, incidental, or consequential losses that may arise from or be related to this Promotion.

8. Promotion Administration

8.1 Revo Financial reserves the right to vary, amend, suspend or terminate the Promotion or these T&Cs at any time without prior notice.

8.2 Revo Financial may, at its discretion, require verification of identity and/or supporting documents prior to issuance or redemption of the Redemption Letter.

8.3 The Promotion cannot be combined, stacked or used in conjunction with any other promotion, discount or incentive unless expressly stated otherwise.

8.4 Revo Financial's decision on all matters relating to the Promotion, including eligibility, issuance and redemption, shall be final, conclusive and binding. No correspondence or appeals will be entertained.

10. Governing Law

10.1 These T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore.

11. Force Majeure

11.1 Revo Financial shall not be liable for any failure or delay in performing its obligations under the Promotion due to events beyond its reasonable control, including but not limited to acts of God, pandemics, government actions, strikes, system failures or closure of premises.

12. Platform and Partner Alignment

12.1 This Promotion is administered independently of the Carousell platform. Carousell shall not be responsible for fulfilment, administration or any disputes arising from the Promotion.

12.2 All matters relating to the travel insurance policy, including coverage, claims and policy benefits, shall be governed by the applicable Income Insurance policy [terms and conditions](#).

12.3 Where applicable, the travel promotions and discounts under Income Insurance Limited shall be subject to its own separate [terms and conditions](#).

12.4 For enquiries on the Promotion, customers may reach out to Revo Financial via <https://www.revof.com/contact>